Membership Registry

Usage Guide
NSTU Reps
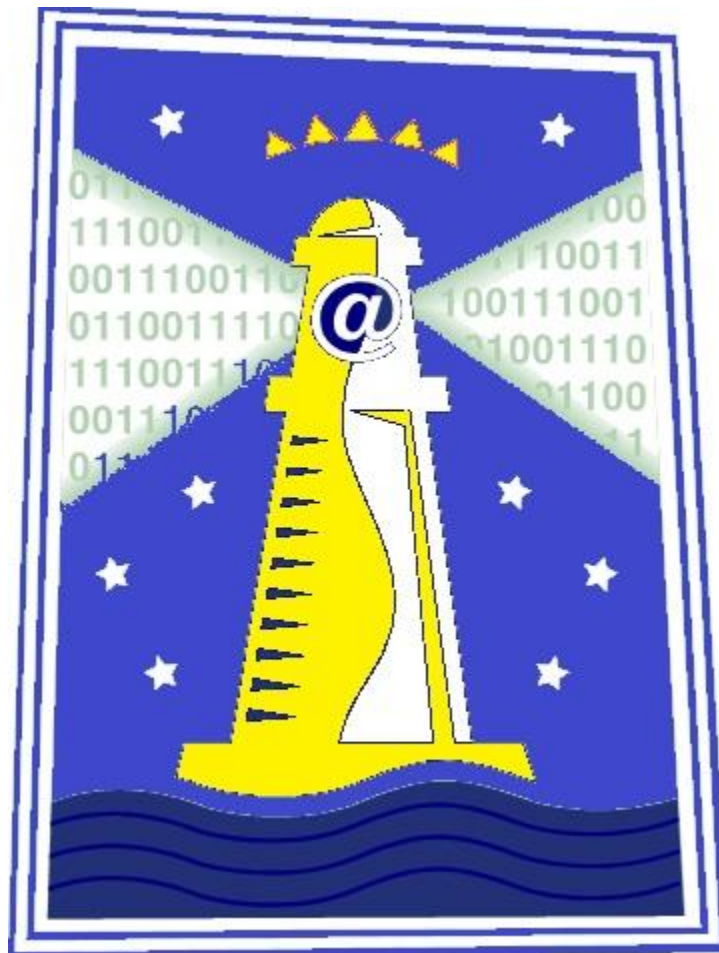
September 2017

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Foreword

This Usage Guide contains basic information and is not intended as full and comprehensive instructions.

Should you have any questions or if you require any assistance contact Bev Tufts by email (btufts@staff.nstu.ca) or by phone 477-5621, 1 (800) 565-6788.

Introduction

NSTU Representatives should be updating the membership registry online and in real time. When updating the site list, the changes are made to the database immediately ensuring the Union's membership information is current and accurate.

Individual members can also update all their personal, employment, assignment and contact information.

Membership figures are pulled from the Registry on the first Monday in December and the first Monday in March each year. NSTU representatives are responsible for ensuring the accuracy of the site information within the Membership Registry. All site updates should be completed at least one week prior to each of the above mentioned dates and may be completed any time prior to that point. The following instructions are intended to assist you with this process. For your convenience we have also included separate site management instructions for NSTU reps and instructions for members to access their individual profile. Should you require additional information please contact NSTU Central Office.
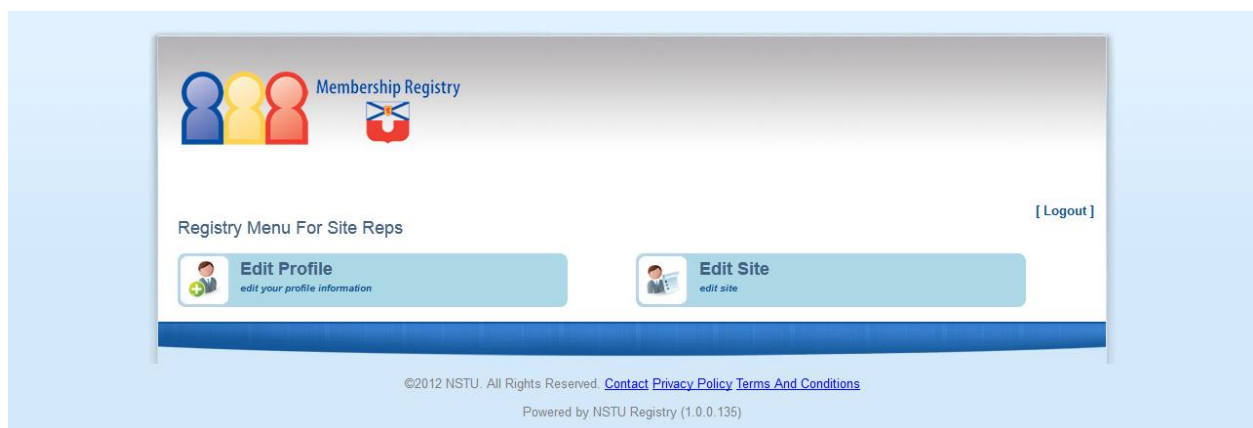
Personal Profile Access Instructions

1) Proceed to the NSTU website (www.nstu.ca). Access to the Membership Registry is available by clicking on the icon ( ) located on the homepage or through the Membership Registry page which is located under the menu item "The NSTU" submenu item "Membership."

2) The next screen will be the login page. Login to your profile is based on your NSTU web account username and password.

   3) If you do not have an NSTU web account, activation has been automated. You may activate a free account from the NSTU website. Simply follow this link (http://www.nstu.ca/the-nstu/communications/nstu-web-account/) to the page containing activation information. Please read the information on the page carefully before activating your account.

Site Management Instructions

Proceed to the NSTU website (www.nstu.ca) and access your personal profile in the NSTU Membership Registry. Access to the Membership Registry is available by clicking on the icon (

) located on the homepage or through the Membership Registry page which is located under the menu item "The NSTU" submenu item "Membership." (**Important Note**: Access to your profile is based on your NSTU web account username and password.)
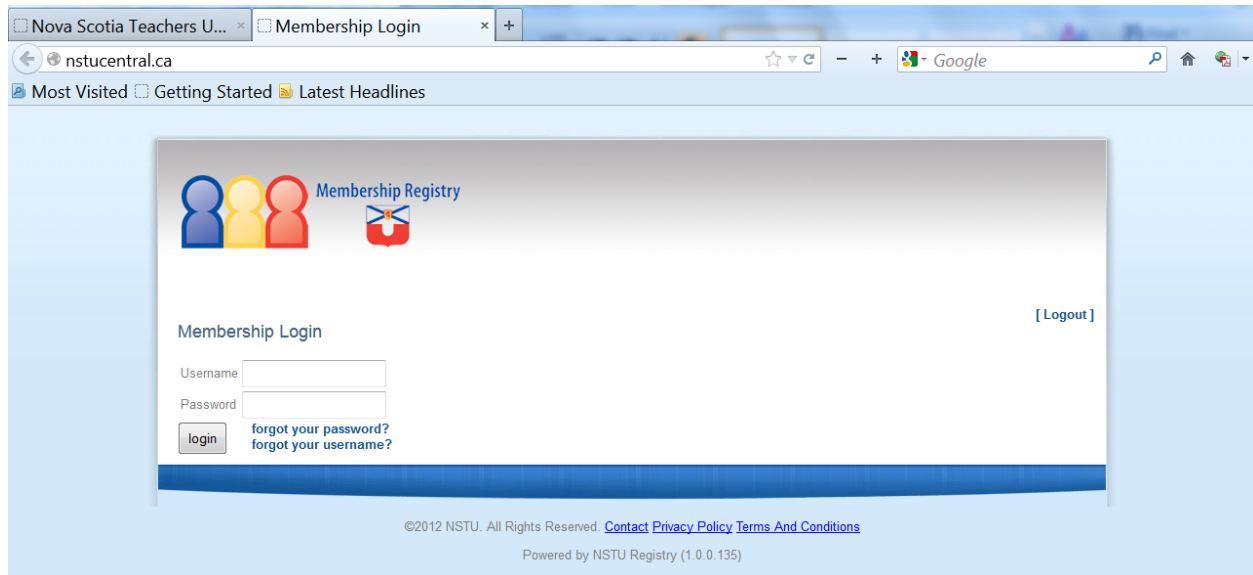
Once you login a homepage will appear. As an NSTU Rep you will be presented with two options. You may either "Edit Profile" (your personal information) or "Edit Site". (**Please Note: NSTU Reps do not have the ability to self-identify. Local Presidents will identify these assignments.)**

EDIT SITE

If you click on "Edit Site" you will be presented with the following screen:

Employment Status

If a member on the list is no longer at the site, and you know the reason why, you should click on "Employment Status" and select the reason. If the member has retired please check the "Retired" box. If you are uncertain of the reason they are no longer at the site you may select "Unknown" from the dropdown list.

Employment Status – New Site

If you select "New Site" from the dropdown list another field will appear. Once you begin to type a site name into the field it will present you with options. Click on the name of the site and it will pop into the field. (See the next three screenshots.)

Missing from Site

If a member is missing from the site enter their professional number into the field above the list that says "start typing to search". The system will present you with a list of names which will narrow down to a single name once all the digits have been input. When you see the name to be input, select it. Once it replaces the number in the box select "Add". This will add the member to the bottom of the list. (Note: Once any changes are saved the name will move to the appropriate spot alphabetically.) See the next four screenshots.

Missing from Site – Not in the System

If the member is NOT in the system you will receive the message "no match found". If this occurs please ensure that the member completes a "Membership Information" form and submit it to Central Office so that we may input them into the system. Once they have been entered they will automatically appear on your site. **Until the member completes and submits the "Membership Information" form, that person will not be included in the membership database and; therefore, not in the Local's membership numbers.** (NOTE: "Membership Information" forms may now be completed and submitted electronically. The forms are available on the NSTU website on the Membership Registry page, or under the menu item "Communications" – submenu item "Online Forms.")

SAVING CHANGES

In order to save any changes, you must click the "Save" button at the top of the page. Once this button has been clicked, any updates that have been made are saved.

SUBMITTING COMPLETED INFORMATION

When you are satisfied that all the necessary changes have been made to the list simply select the box for "submit completed information" then click the "Save" button.

Note: Additional changes may still be made after both these steps.

Sending Emails

NSTU Reps now have the ability to send emails to all members of their site through the Membership Registry.

An email button has been added to the Edit Site page.

Once you select the button, the following screen will appear:

PERSONALIZING MESSAGES

If you wish to personalize the message you may do so with the "Member Template Field". Simply select the field, then press "Insert". The field name will appear in the text editor. When the message is sent it will insert the information from the member's profile into the message that they receive. (See next two screen shots.)
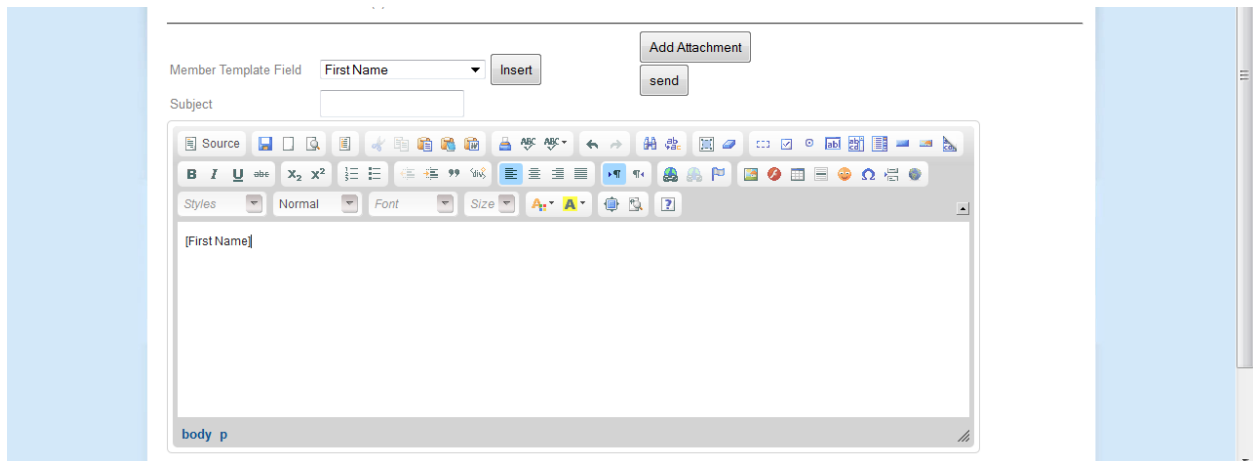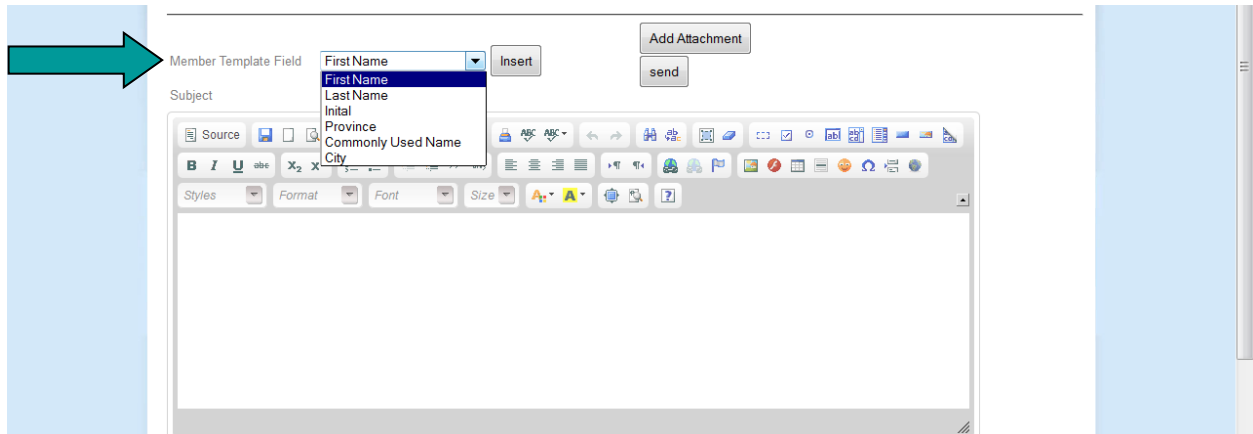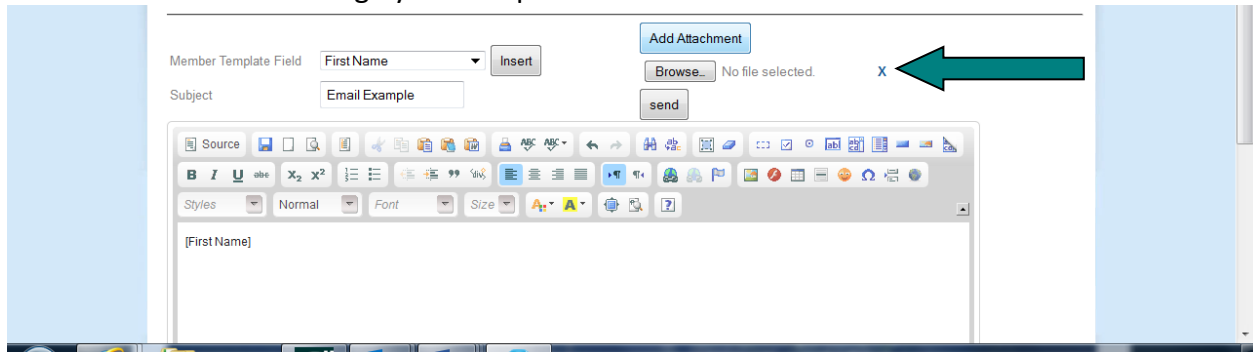
SUBJECT

Messages sent from the Membership Registry should always include a "Subject".
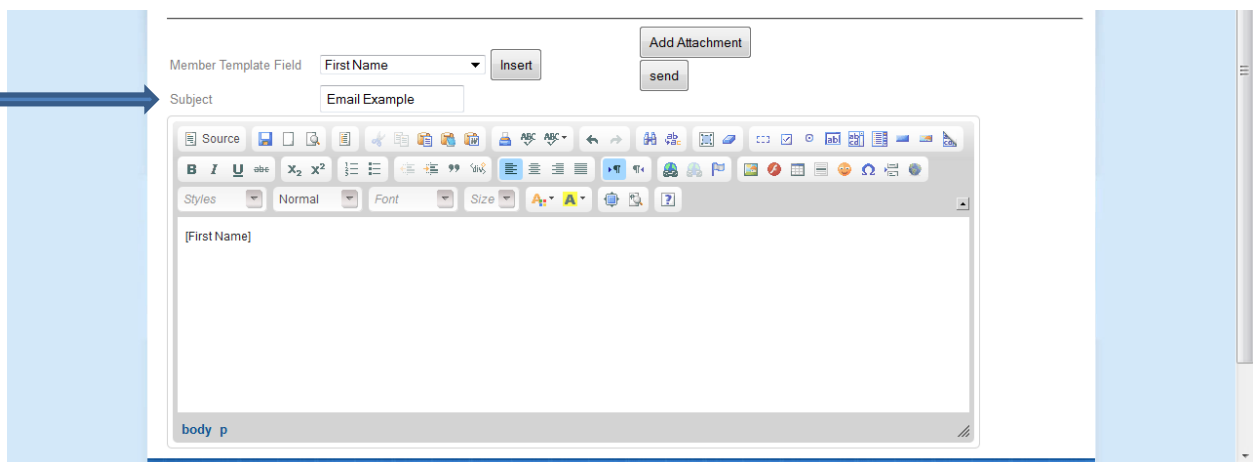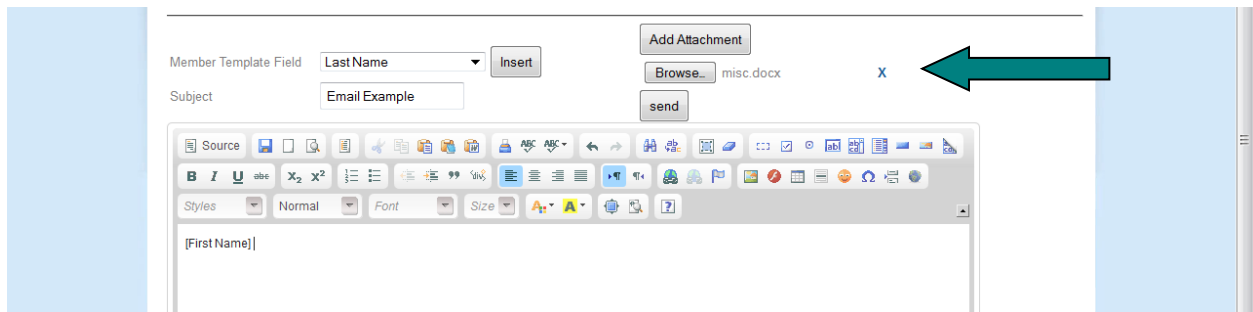
ATTACHMENTS

To send an attachment, click the "Add Attachment" button. This will generate a field and a "Browse" button. When you click on the "Browse" button you will be able to access any documents available through your computer.

Once you have selected the file(s) you wish to attach the name of the file will appear on the screen next to the "Browse" button.

SEND

Once you have completed the text of your message select the "Send" button.